



**Gaithersburg**  
A CHARACTER COUNTS! CITY

August 14, 2020

Hello HOA Leadership,

We hope you are doing well and are staying healthy and safe during this challenging time.

Starting in September, the City of Gaithersburg is changing our bulk pick up program to make it more convenient for residents, more efficient for staff, and more thoughtful of the environment. The level of service is not changing, it's just becoming more intentional and more convenient.

Residents will no longer have to wait for the first recycling day of the month to dispose of their bulk. Now they schedule an appointment for items to be picked up on any one of their recycling days. There's a limit of one pick up a month.

The program will start in September, and appointments are being accepted now. Note that in September and October we will continue picking up material left out during the first week of the month, but we'll be leaving a notice to remind residents of the new system. Appointments can be requested:

- Via email to [BulkPickUp@gaithersburgmd.gov](mailto:BulkPickUp@gaithersburgmd.gov)
- By phone at 301-258-6370
- Online at <https://www.gaithersburgmd.gov/services/recycling-bulk-pick-up/bulk-pick-up>

To keep our City beautiful, we need to spread the word about this change as widely as possible. We are sending postcards to all households, we'll be featuring the program in the City's weekly newsletter and fall magazine, we plan on doing extensive outreach with posts and videos on social media, and we'll place signs in heavily trafficked HOA entrances. We'll also provide you with some graphics and text that you can use in your own community newsletters and emails.

We appreciate your support in communicating our new, more convenient on-demand service. If you have questions, please don't hesitate to reach out via [BulkPickUP@GaithersburgMD.gov](mailto:BulkPickUP@GaithersburgMD.gov) and our staff will be in touch.

Sincerely,

Anthony Berger  
Acting Director, Department of Public Works and Engineering

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